

What is claimed is:

1. A service contract procedure conducting system comprising:

5 a service institution for offering various kinds of services through a network;

a consumer terminal for make registration of any of said services offered by said service institution to obtain said service; and

10 a service provider for making a predetermined contract with a consumer using said consumer terminal and a predetermined contract with said service institution to conduct, in place of said consumer and said service institution, a procedure associated with a service contract including said registration of said service
15 between said service institution and said consumer under said predetermined contracts with said service provider.

2. The system according to claim 1, wherein said consumer terminal transmits personal information of said
20 consumer to said service provider through said network when said consumer makes said predetermined contract with said service provider, and

said service provider accesses a database of said service institution under said predetermined
25 contract with said service provider through said network

to register said personal information of said consumer
transmitted from said consumer terminal on said database.

3. The system according to claim 2, wherein, when
5 the registration of said personal information of said
consumer is completed, said service provider notifies
said consumer terminal of the completion through said
network.

10 4. The system according to claim 3, wherein, when
said personal information of said consumer registered
with said service institution is changed and deleted,
said consumer terminal transmits details on the change
and deletion of said personal information to said service
15 provider through said network, and

said service provider accesses said database
of said service institution under said predetermined
contract with said service provider through said network
to change and delete said personal information of said
20 consumer transmitted from said consumer terminal on said
database.

5. The system according to claim 4, wherein, when
the change and deletion of said personal information of
25 said consumer is completed, said service provider

notifies said consumer terminal of the completion through said network.

6. The system according to claim 5, wherein said
5 service institution transmits service information
provided by said service institution to said service
provider through said network when said service
institution makes said predetermined contract with said
service provider, and thereafter, updates and transmits
10 said service information as appropriate to said service
provider.

7. The system according to claim 6, wherein said
service provider sorts said services offered by said
15 service institution and presents a list of said sorted
services to said consumer terminal through said network
in response to a request from said consumer terminal.

8. The system according to claim 7, wherein, when
20 said consumer is registered as a subscriber to any of
said services offered by said service institution, said
consumer terminal causes said service provider to present
a list of said services offered by said service
institution to make a selection of said service from said
25 presented services to which said consumer wishes to

subscribe, and

said service provider accesses said database
of said service institution offering said service
selected by said consumer terminal through said network
5 to register said consumer as a subscriber to said service
on said database.

9. The system according to claim 8, wherein said
service institution previously has notified said service
10 provider through said network of details on essential
personal information of said consumer required at the
time of registration of said consumer as a subscriber to
said service offered by said service institution, and

said service provider previously has notified
15 said consumer terminal of said details on said essential
personal information notified by said service institution,
and registers said consumer as a subscriber to said
service only when said essential personal information is
registered.

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10. The system according to claim 9, wherein, when
the registration of said consumer is completed as a
subscriber to said service offered by said service
institution, said service provider notifies said consumer
25 terminal of the completion through said network.

11. The system according to claim 10, wherein,
when any of services subscribed to by said consumer of
said services offered by said service institution is
5 changed and deleted, said consumer terminal causes said
service provider to present a list of said services
subscribed to by said consumer, selects any of said
presented services which said consumer wishes to change
and delete, and transmits details on the change and
10 deletion of said selected service to said service
provider through said network, and

said service provider accesses said database
of said service institution offering said service
selected by said consumer terminal through said network
15 to change and delete said service transmitted from said
consumer terminal on said database.

12. The system according to claim 11, wherein,
when the change and deletion of said service is completed,
20 said service provider notifies said consumer terminal of
the completion through said network.

13. The system according to claim 12, wherein said
service provider sorts services subscribed to by said
25 consumer of said services offered by said service

institution and presents a list of said sorted services to said consumer terminal through said network in response to a request from said consumer terminal.

5 14. The system according to claim 13, wherein said
service provider accesses said database of said service
institution under said predetermined contract with said
service provider through said network when said service
provider makes said predetermined contract with said
10 consumer, searches said database for services subscribed
to by said consumer of said services offered by said
service institution, sorts said services subscribed to by
said consumer based on the search result, and presents a
list of said sorted services to said consumer terminal
15 through said network.

15 15. The system according to claim 13, wherein said
service provider causes said consumer to register
services subscribed to by said consumer of said services
20 offered by said service institution through said consumer
terminal when said service provider makes said
predetermined contract with said consumer, sorts said
services subscribed to by said consumer based on the
registration result, and presents a list of said sorted
25 services to said consumer terminal through said network.

16. A service provider connected to a service institution for offering various kinds of services through a network and to a consumer terminal for making a registration of any of said services offered by said service institution to obtain said service, said service provider making a predetermined contract with a consumer using said consumer terminal and a predetermined contract with said service institution to conduct, in place of said consumer and said service institution, a procedure associated with a service contract including said registration of said service between said consumer and said service institution under said predetermined contracts with said service provider.

17. The provider according to claim 16, wherein, when said provider makes said predetermined contract with said consumer, said provider causes said consumer terminal to transmit thereto personal information of said consumer through said network, and said provider accesses a database of said service institution under said predetermined contract with said provider through said network to register said personal information of said consumer transmitted from said consumer terminal on said database.

18. The provider according to claim 17, wherein,
when the registration of said personal information of
said consumer is completed, said provider notifies said
5 consumer terminal of the completion through said network.

19. The provider according to claim 18, wherein,
when a change or deletion in said personal information of
said consumer is requested from said consumer terminal,
10 said provider accesses said database of said service
institution under said predetermined contract with said
provider through said network to change and delete said
personal information of said consumer transmitted from
said consumer terminal on said database.

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20. The provider according to claim 19, wherein,
when the change and deletion of said personal information
of said consumer is completed, said provider notifies
said consumer terminal of the completion through said
20 network.

21. The provider according to claim 20, wherein
said provider sorts said services offered by said service
institution and presents a list of said sorted services
25 to said consumer terminal through said network in

response to a request from said consumer terminal.

22. The provider according to claim 21, wherein
said provider presents a list of said services offered by
5 said service institution to said consumer terminal to
make a selection of any of said presented services to
which said consumer wishes to subscribe, and accesses
said database of said service institution offering said
service selected by said consumer terminal through said
10 network to register said consumer as a subscriber to said
service on said database.

23. The provider according to claim 22, wherein
said provider causes said service institution to
15 previously notify said service provider through said
network of details on essential personal information of
said consumer required at the time of registration of
said consumer as a subscriber to said service offered by
said service institution, and previously has notified
20 said consumer terminal of said details on said essential
personal information notified by said service institution,
and registers said consumer as a subscriber to said
service only when said essential personal information is
registered.

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24. The provider according to claim 23, wherein,
when the registration of said consumer is completed as a
subscriber to said service offered by said service
institution, said provider notifies said consumer
5 terminal of the completion through said network.

25. The provider according to claim 24, wherein,
when a change and deletion in any of services subscribed
to by said consumer is requested from said consumer
10 terminal, said provider accesses said database of said
service institution offering said service to which the
change and election is requested through said network to
change and delete said service transmitted from said
consumer terminal on said database.

26. The provider according to claim 25, wherein,
when the change and deletion of said service is completed,
said provider notifies said consumer terminal of the
completion through said network.

27. The system according to claim 26, wherein said
provider sorts services subscribed to by said consumer of
said services offered by said service institution and
presents a list of said sorted services to said consumer
25 terminal through said network in response to a request

from said consumer terminal.

28. The provider according to claim 27, wherein
said provider accesses said database of said service
5 institution under said predetermined contract with said
service provider through said network when said provider
makes said predetermined contract with said consumer,
searches said database for services subscribed to by said
consumer of said services offered by said service
10 institution, sorts said services subscribed to by said
consumer based on the search result, and presents a list
of said sorted services to said consumer terminal through
said network.

29. The provider according to claim 27, wherein
said provider causes said consumer to register services
subscribed to by said consumer of said services offered
by said service institution through said consumer
terminal when said service provider makes said
15 predetermined contract with said consumer, sorts said
services subscribed to by said consumer based on the
registration result, and presents a list of said sorted
services to said consumer terminal through said network.

30. A method of conducting a service contract

procedure using the system according to claim 1, said method comprising the steps of, when said consumer makes said predetermined contract with said service provider:

transmitting personal information of said
5 consumer to said service provider from said consumer terminal through said network; and

accessing, by said service provider, a database of said service institution under said predetermined contract with said service provider through
10 said network to register said personal information of said consumer transmitted from said consumer terminal on said database.

31. The method according to claim 30, wherein,
15 when the registration of said personal information of said consumer is completed, said service provider notifies said consumer terminal of the completion of the registration of said personal information of said consumer through said network.

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32. The method according to claim 31, further comprising the steps of, when a change and deletion is made in said personal information of said consumer registered with said service institution:

25 transmitting details on the change and

deletion of said personal information from said consumer terminal to said service provider through said network; and

accessing, by said service provider, said
5 database of said service institution under said predetermined contract with said service provider through said network to change and delete said personal information of said consumer transmitted from said consumer terminal on said database.

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33. The method according to claim 32, wherein, when the change and deletion of said personal information of said consumer is completed, said service provider notifies said consumer terminal of the completion of the
15 change and deletion of said personal information of said consumer through said network.

34. The method according to claim 33, wherein said service institution transmits service information
20 provided by said service institution to said service provider through said network when said service institution makes said predetermined contract with said service provider, and thereafter, updates and transmits said service information as appropriate to said service
25 provider.

35. The method according to claim 34, further
comprising the steps of, when said consumer is registered
as a subscriber to any of said services offered by said
5 service institution:

presenting a list of said services offered by
said service institution to said consumer terminal from
said service provider through said network;

selecting, by said consumer terminal, said
10 service from said list of said services presented by said
service provider to which said consumer wishes to
subscribe, and

accessing, by said service provider, said
database of said service institution offering said
15 service selected by said consumer terminal through said
network to register said consumer as a subscriber to said
service on said database.

36. The method according to claim 35, further
20 comprising the steps of:

previously notifying, by said service
institution, said service provider through said network
of details on essential personal information of said
consumer required at the time of registration of said
25 consumer as a subscriber to said service offered by said

service institution, and

previously notifying, by said service provider,
said consumer terminal of said details on said essential
personal information notified by said service institution,

5 wherein said service provider registers said
consumer as a subscriber to said service only when said
essential personal information is registered.

37. The method according to claim 36, wherein,
10 when the registration of said consumer is completed as a
subscriber to said service offered by said service
institution, said service provider notifies said consumer
terminal of the completion of the registration of said
consumer as a subscriber to said service through said
15 network.

38. The method according to claim 37, further
comprising the steps of, when any of services subscribed
to by said consumer of said services offered by said
20 service institution is changed and deleted:

presenting a list of said services subscribed
to by said consumer to said consumer terminal from said
service provider through said network;

selecting, by said consumer terminal, any of
25 said services presented by said service provider which

said consumer wishes to change and delete, and transmitting details on the change and deletion of said selected service to said service provider through said network, and

5 accessing, by said service provider, said database of said service institution offering said service selected by said consumer terminal through said network to change and delete said service transmitted from said consumer terminal on said database.

10 39. The method according to claim 38, wherein, when the change and deletion of said service subscribed to by said consumer is completed, said service provider notifies said consumer terminal of the completion of the
15 change and deletion of said service through said network.

 40. The method according to claim 39, wherein, when said service provider makes said predetermined contract with said consumer, said service provider
20 accesses said database of said service institution under said predetermined contract with said service provider through said network, searches said database for services subscribed to by said consumer of said services offered by said service institution, sorts said services
25 subscribed to by said consumer based on the search result,

and presents a list of said sorted services to said consumer terminal through said network.

41. The method according to claim 39, wherein,
5 when said service provider makes said predetermined contract with said consumer, said service provider causes said consumer to register services subscribed to by said consumer of said services offered by said service institution through said consumer terminal, sorts said
10 services subscribed to by said consumer based on the registration result, and presents a list of said sorted services to said consumer terminal through said network.